one LCHD STRATEGIC PLAN

OUR MISSION

Promoting the health and well-being of all who live, work, and play in Lake County.

OUR VISION

Healthy Choices.
Healthier People.
Healthiest Communities.

OUR VALUES

Outstanding Customer Service • Outstanding Professional Competence
Outstanding Teamwork • Fiscal Responsibility

THEMES

PRIMARY PREVENTION

Practicing **effective primary prevention** means keeping people healthy by making sure they have the resources and opportunities they need to make healthy choices. It also means that our policies, systems, and environments support health for all.

QUALITY

Offering the **highest quality** programs and services means that we find and fix our system breakdowns, and support and equip our staff and community members for success.

COMMUNITY-DRIVEN HEALTH NEIGHBORHOOD

Having a **robust community-driven health neighborhood** calls for us to build meaningful partnerships and collaborate with community partners to share resources, referrals, data, and information.

PRIORITIES

Advance Health Equity	Be a Recognized Quality Leader	Be a Trusted Public Resource	Foster an Engaged and High-Performing Workforce	Assure Access to an Excellent Client Experience
Reduces health disparities and ensure all people in the community have what they need to be healthy.	Continuously improves all facets of care and service delivery to create value for our clients.	Values transparency and fosters trust in the community.	Strives to build an engaged and capable workforce with the capacity to meet growing community needs.	Listens to the voice of the client and increases access to the full spectrum of health services.

LakeCounty
Health Department and
Community Health Center